



Privacy Notice

This Privacy Notice discloses the privacy practices for our website. This Privacy Notice applies solely to information collected by this website. It will notify you of the following:

- What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
- The choices available to you regarding the use of your data.
- The security procedures in place to protect the misuse of your information.
- How you can correct any inaccuracies in the information.

Certain Terms

The terms 'OmegaFlex' or 'us' or 'we' or 'our' refer to Omega Flex, Inc., a Pennsylvania corporation and the owner of the website, or in the case of our MediTrac® websites, which are owned by our subsidiary, Flex-Trac, Inc., a Pennsylvania corporation, such terms refer to Flex-Trac, Inc. The term 'you' refers to the user or viewer of our website.

Our 'website' consists of the webpage found at <https://omegaflex.com>, and the various corporate information and business and product websites linked from that webpage.

Information Collection, Use, and Sharing

As a business-to-business organization, we collect name, contact details, and other personal information related to our commercial relationships, that you voluntarily give us via email or other contact from you.

We may use this information to perform business transactions, provide product training, and respond to inquiries, to manage accounts and maintain business operations, to provide relevant marketing, and for legal and compliance purposes.

We may share this information with affiliates, distributors, and sales representatives, as necessary for the purposes identified above. In addition, we may engage outside companies to perform website functions, such as hosting, maintaining, or upgrading our website. These companies may have access to your personal information but may only use such information as needed to perform their functions. In addition, we may share this information with auditors for the performance of audit functions, with advisors for the provision of legal and other advice, and with financial institutions in connection with payment and other transactions. We may share this information with a corporate purchaser or prospect to the extent permitted by law as part of any merger, acquisition, sale of company assets, or transition of service to another provider, as well as in the event of insolvency, bankruptcy, or receivership in which case the information could be transferred as an asset of the company. OmegaFlex reserves the right to use or disclose any information as necessary to comply with any law, regulation, or legal process.

Your Access to and Control Over Information

You may opt out of future contacts from us, and/or do any of the following, at any time, by contacting us via our website contact form or emailing us at privacy@omegaflex.com:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

California Consumer Privacy Act of 2018

Under the California Consumer Privacy Act, California consumers have the right to:

- Know what personal information is collected;
- Know to whom their personal information is sold or disclosed; and opt-out of any such sales;
- Access their collected personal information;
- Delete their collected personal information;
- Exercise their rights under the CCPA without discrimination.

For professionals who are trained in the installation of our products, the information we will collect may be your name, address, company, professional license number, telephone number, and email. If you contact us regarding questions or concerns about our products, we may collect additional information about you depending on your individual circumstances. This personal information is used by us to assist in resolving those questions and concerns, or in the case of training records, to respond to inquiries from local code officials and others on your training status. Finally, we may use the personal information to provide you with information on our product updates or offerings.

We do not sell your personal information to any third parties. We may share your personal information to confirm your training status, or in connection with product updates or offerings from OmegaFlex and our subsidiaries.

You may make a verifiable consumer request for disclosure of categories of personal information we have collected, and specific personal information collected. You can make this request by calling our toll-free number (877) 825-7362, or by sending an email to privacy@omegaflex.com.

Links

This website may contain links to third party sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Cookies

Like most websites, ours may collect and process information about your usage using cookies and similar technologies. 'Cookies' are small amounts of data that are stored on your browser, device, or the page you are viewing. Some cookies are deleted once you close your browser, while other cookies

are retained even after you close your browser, so that you can be recognized when you return to a website, making your use of the site more convenient.

By using our website, you agree that we can place the below types of cookies on your device. These cookies can be removed or blocked by following Internet browser help file instructions. However, if you use your browser settings to block cookies (including essential cookies), you may not be able to access all or parts of our website.

We may use the following cookies:

- Analytical/performance cookies: Allow us to recognize and count the number of visitors to our site on an anonymous aggregate basis, and to see how visitors move around our website when they are using it.
- Targeting cookies. Record your visit to our website, the pages you have visited, and the links you have followed, and also track your preferences in using the features of our websites.

Changes to our Privacy Notice

From time to time, we might opt to change this Privacy Notice. If we change this Privacy Notice, we will post the revised version here, so we suggest that you check here periodically for the most up-to-date version.

How to Contact Us

If you have any questions about this Privacy Notice, please contact us at:

Omega Flex, Inc.

451 Creamery Way
Exton, PA 19341-2509 USA
privacy@omegaflex.com

For California Consumer Privacy Requests

(877) 825-7362
privacy@omegaflex.com